

Terms and Conditions

BOOKING PROCEDURES

Purchases are not considered confirmed until full payment has been made and you have received a confirmation from MusicAmerica. Entitlements or features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking.

PAYMENT PROCEDURES

- Final Payment due in full at time of booking
- All credit card payments are processed through WORLDPASS TRAVEL GROUP on behalf of MusicAmerica. Final confirmation/receipt will be emailed to you and the email address supplied unless otherwise requested.

RATES

All rates are subject to changes until purchase is paid in full. After purchase is paid in full, rates are subject to change due to imposition of documented tax increased or other charges of governmental authorities. All rates are in U.S. dollars.

CHANGE PROCEDURE

- Changes must be made in writing, via email, facsimile, or mail and sent to: info@musicamericaevents.com or

MusicAmerica

5080 Robert J. Mathews Parkway, El Dorado Hills, CA 95762

Fax: 407-233-4373

DISNEY THEME PARK TICKET ENTITLEMENTS:

Advanced purchase is required for all special offers listed and blackout dates may apply. Ticket types, entitlements and prices subject to change without notice. Tickets are non-transferable and non-refundable. Parking is not included.

1-Day Disney's California Adventure® Park Only Ticket: Includes one day admission to *Disney's California Adventure®* Park.

1-Day Park Hopper® Ticket: Includes one day admission to *Disneyland®* Park and *Disney's California Adventure®* Park, including visits to both parks on the same day.

2-Day Park Hopper® Ticket: Includes two day admission to *Disneyland®* Park and *Disney's California Adventure®* Park including visits to both parks on the same day. Tickets expire 13 days after the first use, and each day of use of the *Park Hopper®* Ticket constitutes one full day of use.

3-Day Park Hopper® Ticket: Includes three day admission to *Disneyland®* Park and *Disney's California Adventure®* Park including visits to both parks on the same day. Tickets expire 13 days after the first use, and each day of use of the *Park Hopper®* Ticket constitutes one full day of use.

4-Day Park Hopper® Ticket: Includes four day admission to *Disneyland®* Park and *Disney's California Adventure®* Park including visits to both parks on the same day. Tickets expire 13 days after the first use, and each day of use of the *Park Hopper®* Ticket constitutes one full day of use.

5-Day Park Hopper® Ticket: Includes five day admission to *Disneyland®* Park and *Disney's California Adventure®* Park including visits to both parks on the same day. Tickets expire 13 days after the first use, and each day of use of the *Park Hopper®* Ticket constitutes one full day of use.

6-Day Park Hopper® Ticket: Includes six day admission to *Disneyland®* Park and *Disney's California Adventure®* Park including visits to both parks on the same day. Tickets expire 13 days after the first use, and each day of use of the *Park Hopper®* Ticket constitutes one full day of use.

7-Day Park Hopper® Ticket: Includes seven day admission to *Disneyland®* Park and *Disney's California Adventure®* Park including visits to both parks on the same day. Tickets expire 13 days after the first use, and each day of use of the *Park Hopper®* Ticket constitutes one full day of use.

TICKET SHIPPING:

Documents can be shipped (3-day) to you prior to arrival date for a minimum fee of \$20. If shipping is not selected and pre-purchased, please be advised that tickets will need to be picked up at the *Disneyland®* Resort, the morning of the event at a time and location to be determined. Guests requesting documents to be shipped outside of the US should note that due to various restrictions, documents cannot be shipped to all locations. Guests are responsible for additional international shipping charges. Recipient is responsible for any duty or custom charges or expenses. Persons who are requiring documents to be shipped to friends or family members outside the USA should so note. Any lost or misplaced documents will result in additional fees, which may not be refundable. MusicAmerica or the *Disneyland®* Resort is not responsible for any lost or stolen tickets.

CANCELLATION AND CHANGE FEES

- All cancellations must be made in writing to the WorldPass Travel Group corporate office. Cancellations must be made in writing, via email, facsimile, or mail and sent to: **** info@MusicAmericaEvents.com or**

MusicAmerica

5080 Robert J. Mathews Parkway El Dorado Hills, CA 95762. Fax: 407-233-4373

To guarantee receipt of delivery for US Mail it is suggested that you send your letter "Return Receipt Requested"

- Cancellations made 45 days or more prior to the event date will receive a full refund. For a cancellation made 44 to 14 days prior to event, there is cancellation fee of \$10 per purchase plus any additional cancellation fees assessed suppliers. Cancellations must be made in writing, via email, facsimile, or mail and sent to ****address above (Bullet #1 under Cancellation & Change Fees heading.)**
- For a cancellation made 13 days or less prior to arrival, there is a cancellation fee of \$10 per purchase plus any cancellation fees suppliers. Cancellations must be made in writing, via email, facsimile, or mail and sent to: ****address above (Bullet #1 under Cancellation & Change Fees heading.)**
- No refunds will be given to no-shows
- Upon guest taking possession of the ticket, tickets become non refundable
- For a change made 14 days or less prior to arrival or that results in a rate change, there is an additional change fee of \$5 per purchase plus any change fees assessed by suppliers. Changes must be made in writing, via email, facsimile, or mail and sent to: **address above (Bullet #1 under Cancellation & Change Fees heading.)**
- For changes, the change fees must be paid in addition to any increase in rate resulting from the change.

REFUNDS

- If you cancel, amounts paid, minus cancellation fees and other amounts owed, will be refunded 30 days after scheduled event date.
- No refunds will be made for unused admission tickets or features, including but not limited to meals and bonus features. Any refunds as a result of pre authorized changes to the purchase must be requested in writing within 60 days after event date and will be assessed a \$25 processing fee. All documents must be returned in order to process refund. We reserve the right to make refunds in accordance with the method that payment was received.

These terms and conditions constitute the entire agreement between MusicAmerica and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties.